



PARENT POCKET GUIDES

Short and simple reference cards with the most important things parents need to know throughout the summer.



HOW DO I LOGIN TO MY PARENT PORTAL



**Adding Weeks, Extended Care Food,
Shirts, Documents & Authorized People?**

Login Here:

<https://campself.active.com/kidcamCamps>



HOW CAN I DOWNLOAD THE APP



- Search Kidcam Camps in the Apple App or Google Play Store.
- Register for summer camp / Add Weeks
- You cannot add Extended Care or Food Items to a week that's already been purchased through the app.
- Receive real-time Push Notifications from camp
- Access Camp Photos



HOW DO I ADD EXTENDED CARE



Login Here:

<https://campself.active.com/kidcamCamps>

- **Edit the Week. Add Purchase.**
- **Select Bundle or By-the-Day Options.**
- **This can be done each week or daily, as needed.**
- **Checkout.**
- **Drop-In is Ok. We can charge your card.**

Bundles offer the most savings!

KidcamCamps.com



HOW TO BUY FOOD & WHAT ARE WE EATING



Login Here:

<https://campsself.active.com/kidcamCamps>

- **Edit the Week. Add Purchase.**
- **Select Breakfast, Snack &/Or Lunch for each day you're buying. This can be done weekly or daily.**
- **Menus will be posted on the weekly schedule, in parent email & on camp webpage the Friday prior to camp.**
- **Campers MUST have food items prepurchased or approved by a parent in the morning at camp.**

KidcamCamps.com



CAN I ADD MORE WEEKS OF CAMP LATER



Login Here:

<https://campsself.active.com/kidcamCamps>

- **Yes! As long as space remains in a week, you have until the Friday prior to each week to purchase a week.**
- **We recommend purchasing camp at least a full week in advance to ensure there is space available.**



IS IT TOO LATE TO REGISTER FOR THIS SUMMER



**Locate a Camp Near You & Register Online at:
www.KidcamCamps.com**

- **No! Many camps still have availability, and the registration system will tell you purchase weeks throughout the summer as long as that is space in a week.**
- **From your camp page, click Register Now to create a Parent Account and Register Online**

KidcamCamps.com



WHERE CAN I FIND THE WEEKLY SCHEDULE



- **Weekly Schedules** are emailed the **Friday & Sunday** prior to each week of camp in your **Things to Know** email from Camp.
- We will also post a photo in the **Notifications** in the **App**.
- **Food Menus** are also posted in the **lunch** section of your **camp specific webpage @ KidcamCamps.com** and via **Push Notifications** in the **Kidcam Camp app**.



WHEN WILL MY PAYMENT PLAN BALANCE BE CHARGED?



- Families who have registered for a week and applied a payment plan towards their balance due will see the final charge automatically processed using the card on file the Friday prior to each week of camp at 12:01am.
- Should a payment decline, you will be notified to login and make another payment towards your balance due.
- Campers will not be able to attend camp should their balance due not be paid before the start of camp on a Monday.



WHAT'S MY CAMP'S EMAIL & PHONE



- **Camp specific Email Addresses can be found on your Things to Know Document that was sent via email.**
- **They are also on your camp's webpage at KidcamCamps.com (search for your camp).**
- **Direct Camp Phone Numbers are active the first day of camp through the last day on weekdays.**
- **Please call 877-4KIDCAM outside of camp operating hours**



WHEN DO WE SWIM



- Every camps swim days are different.
- Check your weekly schedule from your parent email on swim days and what to bring.
- Campers who cannot pass our swim test should bring a Coast Guard Approved Life Vest to wear in the pool.
- Swim Tests = Independently swimming 15'.



**I NEED TO
SWITCH
WEEKS.**



Login Here:

<https://campsself.active.com/kidcamCamps>

- **Choose the week you need to transfer and EDIT.**
- **Transfer Week.**
- **Search your camp, select the new week, add any Food or Extended Care options needed, and continue through checkout.**
- **Need help? Email Rocky@KidcamCamps.com**

KidcamCamps.com



HOW CAN I GET A REFUND ?

- Refund requests must be made no later than four (4) weeks prior to the week a camper is enrolled to start. After this date, we are unable to provide refunds as the space has been allocated to that camper and waitlist options are closed.
- Refund requests must be made in writing by emailing accounting@kidcamcamps.com within the policy timeframe
- Registration fees are non-refundable.



I NEED MORE HELP?

- Email either your camp email address or Rocky@KidcamCamps.com with your needs, and someone will get back to within 24 hours.
- Camp Phone Numbers are activated on the first day of camp.
- Prior to camp, please call 877-4-KIDCAM (454-3226)